



COVID-19 Student and Employee Onboarding: Expectations, Testing and Monitoring, Isolation & Quarantine, Contact Tracing and More

As Atlanta University Center Consortium (AUCC) member institutions welcome groups of students and employees back to our campuses for the spring 2021 semester, it is important to understand health and safety protocols designed to help mitigate the spread of the COVID-19 virus. These protocols are informed by guidance from the Office of the Governor of Georgia, the Office of the Mayor of Atlanta, the Georgia Department of Public Health, and the Centers for Disease Control and Prevention. While these protocols are detailed, the effectiveness of these plans are dependent upon adherence by all members of the AUCC community who accept responsibility for their own safety as well as the safety of others. Because the public health environment may change, these guidelines may be amended should conditions and public health responses dictate.

AUCC health and safety protocols include:

- faculty, staff, and student expectations
- COVID-19 testing (pre-arrival testing, day of arrival testing, and frequent surveillance testing)
- isolation and quarantine processes
- contact tracing
- daily self-monitoring

Please review the information below carefully and completely.

Student and Employee Expectations

- *Mask Wearing:* Students and employees must wear face masks when traveling across campus, in public spaces, in a building, or whenever around others, ensuring that the mask covers the mouth and nose. Students (residential/commuters) and employees who do not wear a mask will be barred from entry into institutional facilities and referred to the Office of Student Conduct or the Office of Human Resources.
- *Physical Distancing:* Students and employees are expected to observe physical distancing of at least six feet. Individuals who do not respect the physical distancing requirements will be asked to leave institutional facilities and referred to the Office of Student Conduct or the Office of Human Resources.
- *Large Gatherings:* Students and employees are expected to follow institutional guidelines regarding approved gathering sizes. Public safety officials are authorized to disperse gatherings of unapproved sizes and hosts will be referred to the Office of Student Conduct or the Office of Human Resources.
- *Isolation and Quarantine:* Students and employees are required to comply with institutional policies should quarantine, isolation, and/or preventative health-related measures become necessary.

- *Contact Tracing*: Students and employees are expected to comply with all contact tracing efforts undertaken by their institution in collaboration with the Georgia Department of Public Health.
- *Symptom Monitoring*: Students and employees are required to conduct daily personal health screening, including temperature checks.

Student Pre-Arrival Checklist

The Pre-Arrival Checklist pertains to all students attending in-person classes, including both those living on campus and those living off campus. The checklist includes the following tasks:

Pre-arrival COVID testing

1. In order to reduce the possibility of a student arriving on campus for the spring semester while they are COVID-19 positive, AUCC member institutions require that students test negative very close to their arrival for move in (residential students) or the first day of classes (commuter students).

Prior to arrival on campus for move-in, students living on campus are required to take a COVID-19 PCR test **AND** receive a negative result within a time period beginning no earlier than three days before their move-in date. To meet the requirement, the student cannot take the test prior to three days before they move in, and must receive and submit the result of their test before arriving on campus to move in. For example, a student moving in on Thursday cannot take their PCR test before Monday of that same week and must receive and submit a negative test result prior to arriving on Thursday. In the same manner, commuter students must take a COVID-19 PCR test and receive a negative result within a time period beginning no earlier than three days before the first day of classes.

- ***What is a PCR test?***

A polymerase chain reaction (PCR) test detects the COVID-19 virus by searching for the presence of ribonucleic acid (RNA), the virus's basic genetic material, inside a person. The virus's RNA will be present only if a person is currently infected. The PCR test differs from an antibody test. An antibody test can be used to determine if a person has had the virus in the past by examining a person's bloodstream for the presence of a specific antibody produced by the body's immune system to defend against the virus.

- ***Where can students get a PCR test?***

PCR-based testing is generally available through many sources, including private physician offices (where there may be a charge), and county or parish departments of public health (where they are generally free). To receive testing within the required testing window, students are strongly encouraged to schedule tests well in advance, as appointment times may not be available for several days due to high demand.

- Georgia residents may use this [link](#) to schedule a test through county health departments.
 - Non-Georgia residents may use this [link](#) to find the nearest COVID-19 testing locations.
 - If there are no testing sites available, students should contact their Office of Student Affairs to receive alternative options (i.e. mail kit to home).
2. Students should submit pre-arrival COVID-19 PCR test results to the designated contact in the Office of Student Affairs. All results are covered under the HIPAA Privacy Rule requiring protection and confidentiality of any personal health information.
 - All AUCC institutions have committed to a zero-tolerance approach to noncompliance related to COVID-related policies.
 - Failure to submit PCR testing prior to arrival will result in a delay of the student move-in date, inability to access campus buildings and facilities, and/or being asked to take classes remotely until the test is complete and test results received. In this instance, the student will be responsible for identifying and paying for their own lodging, meal, and other expenses.
 - Students who have not submitted a PCR test prior to arrival will need to schedule an appointment with the [AUC Student Health and Wellness Center](#) for a COVID-19 test to complete onboarding. This will delay move-in and access to campus for classes.
 3. Within the two weeks prior to campus arrival, if a student tests positive for COVID-19, has symptoms consistent with COVID-19, or has been in close contact with someone who tested positive for COVID-19, the student must: 1.) stay home and delay arrival until the recommended [isolation/quarantine](#) period is complete 2.) receive a negative PCR result 3.) receive clearance from his/her institution's Student Affairs Office before returning to campus.
 4. Prior to returning to campus, all students are required to complete an online training called "Keeping our Campuses Safe" and take an AUC Safety Pledge. This training will provide information on AUCC COVID-19 guidelines and shared responsibilities, as well as strategies for limiting the spread of COVID-19. All students are required to complete the training. Students will receive an email invitation with a link to the training by January 15, 2021.

Employee Pre-Arrival Checklist

Pre-arrival COVID testing

1. In order to reduce the possibility of a faculty or staff member reporting for work during the spring semester while they are COVID-19 positive, AUCC member institutions require that employees test negative before reporting to work for the first time during the semester.

Prior to reporting to work, employees are required to take a COVID-19 PCR test AND receive a negative result within a time period beginning no earlier than three days before they report to work. To meet the requirement, the employee cannot take the test prior to three days before they report to work and must receive and submit the result of their test before arriving on campus for work. For example, an employee reporting to work on Thursday cannot take their PCR test any earlier than Monday of that same week and must receive and submit a negative test result prior to arriving on Thursday.

- Georgia residents may use this [link](#) to schedule a test through county health departments.
 - Non-Georgia residents may use this [link](#) to find the nearest COVID-19 testing locations.
 - Employees may consult their private physician to obtain testing where insurance may or may not apply.
 - If the individual AUCC institution desires and upon agreement with MSM, employees may schedule a test through Morehouse School of Medicine's testing vendor at MSM. Costs for the test will be billed to the employee's institution.
2. Employees should submit pre-arrival COVID-19 PCR test results to the designated contact in the Office of Human Resources. All results are covered under the HIPAA Privacy Rule requiring protection and confidentiality of any personal health information.
 3. Within the two weeks before returning to campus, employees who test positive for COVID-19, have symptoms consistent with COVID-19, or have been in close contact with someone who tested positive for COVID-19 must stay home and contact the designated human resources staff member for further direction.
 4. Prior to returning to campus, all employees are required to complete an online training called "Keeping our Campuses Safe" and take the AUC Safety Pledge. This training will provide information on AUCC COVID-19 guidelines and shared responsibilities, as well as strategies for limiting the spread of COVID-19. All employees are required to complete the training. Employees will receive an email invitation with a link to the training at the beginning of January.

Student and Employee Testing Upon Arriving

Upon arriving on campus, students and employees will be again tested to help campuses set a baseline for the initial level of COVID transmission within the AUC community. (These tests will most likely be Abbott Rapid Ag COVID-19 tests, which must be reported to the Georgia Department of Public Health by each AUC institution.)

- Institutions will provide COVID-19 tests for all residential students, commuter students, and employees returning to campus. This test is in addition to the pre-arrival test students and employees must submit prior to arriving.

- Students and employees who test positive or have symptoms consistent with COVID-19 should adhere to CDC guidance for isolation, which can be found [here](#).

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Student and Employee Testing Process and Frequency

Mitigating the spread of COVID-19 means closely monitoring the incidences of COVID-19 on each campus. This includes ongoing regular testing for all campus stakeholders, with varying frequency for employees, students who live on campus, commuter students, student athletes, and others who work on campus or otherwise have a regular presence on campus. Some of this testing may occur through self-administered tests, in which a student or employee collects specimen samples from their own bodies (usually through a nasal swab <https://www.color.com/self-swab-instructions>) that can be used to indicate the possible presence of COVID-19. The process for collecting and submitting specimen samples through self-administered tests is simple, not painful, and streamlined to take approximately one to two minutes (self-swab instructions will be provided in Keeping our Campuses Safe training). In general, the self-administered testing process is as follows:

- Residential and nonresidential students, faculty and staff will be assigned days on which they must undertake specimen collection.
- Test kits will be made available at various locations on each campus and instructions on how to self-administer a specimen collection will be provided.
- Specimen collection submission locations will be available at multiple locations across AUC campuses. The AUCC epidemiologist will work with the institutions to determine suitable locations across campuses.
- Test results are returned via email within 36-48 hours after a specimen has been picked up at a submission location.
- Students and employees with inconclusive results should retest themselves within 48 hours of notification. Retest costs charged to institutions vary based on testing type administered and availabilities. Students should retest at the AUC Student Health and Wellness Center and employees should contact their respective Office of Human Resources for further guidance.
- Test results are not shared publicly and are used as data to understand overall positivity rates.
- Testing not obtained through AUCC must be PCR tests taken in compliance with the AUCC testing frequency protocol.

Student and Employee Contact Tracing

Contact tracing will be coordinated through the AUCC in order to share resources and related expenses which are billed to the institutions. Reporting to the AUCC epidemiologist, eight certified contact tracers (two per campus) will work as needed to perform tracing responsibilities. Additional contact tracing support will be provided, if needed

- *Contact Tracers:* AUCC contact tracers will conduct contact tracing for students. Additionally, each campus should designate one or more staff members in its Office of Human Resources to coordinate contact tracing services among faculty and staff with the assistance of the AUCC epidemiologist.
- *Referral to Isolation and Quarantine:* Each campus has dedicated isolation spaces for residential students should the need arise. Upon identification of an infected student, the AUCC epidemiologists' team will notify the student's close contacts with quarantine guidance. Upon identification of an infected employee, the human resources designee will notify the employee's close contacts with quarantine guidance.

Student Self-Quarantine

There are two types of student self-quarantine: 1.) arrival quarantine and 2.) exposure quarantine. **Students must strictly adhere to these requirements:**

- Arrival self-quarantine applies to **all** residential students, each of whom must quarantine for a minimum of 5 days upon arrival to campus.
- Exposure self-quarantine applies to students who have come into close physical contact with someone who tests positive for COVID-19. The length and type of quarantine will be determined by the AUCC epidemiologist based upon the circumstances.

1. Arrival Self-Quarantine

- Upon arrival, all residential students will quarantine in their room for at least 5 days, only leaving for meals or to use bathroom facilities. If students must leave their room, they must always wear a mask and follow protocols for physical distancing.
- Campuses will develop clear schedules for meals and food service during the arrival quarantine period to mitigate COVID-19 spread and to assist with contact tracing should positive cases arise.
- Students will monitor symptoms daily using a digital symptom tracker. If symptoms develop consistent with COVID-19, the student must be moved to isolation.
- Students will test on Day 5 of the arrival quarantine period using the Abbott Rapid Ag test. Results from this test will be used to establish the initial positivity rate baseline for the campus community.

2. Exposure Self-Quarantine

- The AUCC epidemiologist will develop an algorithm to notify campuses of students needing to quarantine due to exposure.
- Through contact tracing efforts coordinated by the AUCC, students who have come into close contact with someone known to have tested positive for COVID-19 will be required to quarantine in their room or move to a temporary housing assignment for 7-10 days. Student health services

- representatives and staff from the Office of Student Affairs will provide support to these students during this quarantine period.
- If students must leave their room during exposure self-quarantine, they must always wear a mask and strictly follow protocols for physical distancing.
 - Each campus will provide support services such as dining, educational continuity, and counseling for students in quarantine.
 - When in quarantine, students should not return to classes, athletic events or attend gatherings of any size until they receive clearance from the designated campus staff member.
 - Students in quarantine will have daily wellness check-ins by phone, through email, or in person with institutional student health service professionals who will report any concerns to the AUCC Health and Wellness Primary Care team.
 - While in quarantine, students should monitor for [symptoms](#) consistent with COVID-19. If symptoms develop, students should relocate to isolation housing.
 - Students will test on Day 7 of exposure self-quarantine with a PCR (to detect the presence of the virus) test administered at the AUC Student Health and Wellness Center. When a negative test result is confirmed, students will have completed exposure quarantine and will receive written clearance from campus personnel indicating that they can return to in-person classes and campus interaction.

Student Self-Isolation

Isolation differs from quarantine in that it pertains to individuals who have tested positive for COVID-19 while quarantine pertains to individuals who have been exposed to someone who has tested positive. With respect to the student processes at the AUCC:

- The AUCC epidemiologist will develop an algorithm to notify campuses of students needing isolation due to positive COVID-19 test results.
- The AUC Student Health and Wellness Center, in concert with the respective institutional Health Care service professionals will provide medical care for isolated students including counseling and emotional support.
- During isolation, students will relocate to a temporary housing assignment for a minimum of 10 days, leaving only for an urgent medical need or a life-threatening emergency.
- Each campus will provide support services (dining, educational continuity) for isolated students.
- Students in isolation will have daily wellness check-ins by phone, through email, or in person with institutional student health service professionals who will report any concerns to the AUCC Health and Wellness Primary Care team.
- When in isolation, students should not return to campus, classes, or participate in or attend any athletic events or other social or civic gatherings until they receive written clearance from a designated campus official.

- While in isolation, students should continue to self-monitor for [symptoms](#) consistent with COVID-19 including taking temperatures at least twice daily. (It will be important to note whether symptoms are improving or degrading).
- No earlier than 10 days after symptom onset, a student can discontinue isolation if the following conditions are met: 1) resolution of fever for at least 24 hours without the use of fever-reducing medications; 2) improvement of symptoms; and 3) obtain negative results from 2 separate test taken 24-hours apart.

Student and Employee Medical Care

AUC Student Health and Wellness physicians, in concert with institutional student health service professionals, will assess and manage student medical treatment. AUC campus nurses will provide ongoing care to help with diagnosis, treatment, and recovery.

- The AUC Student Health and Wellness Center's (SHWC) Primary Care Team will have regular student health updates with the nursing staff on each of the individual AUCC campuses. Services will include the following: 1) telehealth visits coordinated between the SHWC Primary Care Team and nursing staff on each AUC campus; 2) after-hours on-call answering service available to AUC students in isolation or quarantined students; and 3) isolated and quarantine students may receive in-person follow-up visits deemed medically necessary by the SHWC Primary Care Team.
- The AUC Student Health and Wellness Center Primary Care Team will provide initial tele-health visits to determine next-steps regarding testing and diagnosing students exhibiting symptoms consistent with COVID-19 infection.
- Symptomatic residential students should immediately return to their room and contact the AUC Student Health and Wellness Center and the institutional student health service professional to schedule a telehealth visit. The medical team will determine if the student requires an in-person examination and, if necessary, will schedule a face-to-face visit.
- If immediate medical attention is required for isolated students who have tested positive for COVID-19 and are experiencing deteriorating medical conditions, campuses will utilize their established emergency management protocols. This determination will be made by campus health personnel in consultation with the AUC Student Health and Wellness Center Primary Care Team.
- The AUC Student Health and Wellness Center Primary Care Team will provide medical release from isolation for all students when medically permissible.
- The AUC Student Health and Wellness Center's (SHWC) Primary Care Team will conduct an initial meeting with the institutions clinical staff to introduce the team and provide an overview of roles and responsibilities
- Employees who test positive for COVID-19, who are experiencing symptoms consistent with COVID-19 infection or who are named as a "close contact" should: 1) stay at home and isolate/quarantine themselves from others; 2) notify

their human resources department; and 3) consult their private physician for instructions.

Campus Access

Anyone accessing an AUCC campus (including the Woodruff Library) is expected to complete an online questionnaire relating to symptoms and possible exposure to COVID-19. This includes students, faculty and staff.

- Students and employees are expected to complete a daily symptoms checker prior to attending on-campus work, programming, or activities, including classes.
- Students and employees in the AUCC community using a daily symptom checker are expected to provide truthful answers to the symptom questionnaire.
- Students and employees in the AUCC community who have symptoms consistent with COVID-19 should stay home or in their residence hall room and consult with their medical provider, the institutional student health service professionals and/or the AUC Student Health and Wellness Center.
- Students and employees who do not have symptoms are cleared to come to campus.

Campus Access Using Screening Tool

- Students and employees will use a cell phone-based tool to complete the daily symptom tracker. The tool will generate either a green pass or a red pass based on responses to the symptom tracker. A green pass will be needed to access most buildings on AUCC campuses, including the Woodruff Library. Students or employees who do not own a cell phone or other mobile device should contact their student services offices or the Office of Human Resources.
- Students and employees identified as having symptoms which could be consistent with COVID-19 will be issued a virtual red badge and will be declined access to campus buildings. Similarly, anyone testing positive for COVID-19 will receive a red badge until their isolation period has expired and the requisite negative test results are documented.
- Students and employees will also receive a red badge if they are out of compliance with their required testing frequency and/or the daily submission of their symptom tracker.
- Students and employees with no symptoms and who have not tested positive for COVID-19 will be given a virtual green badge, which may be routinely verified while on campus.

Monitoring

It is imperative that we aggressively monitor our campuses to limit the potential for COVID-19 spread. Key elements of the monitoring process are frequent testing within the AUCC community and the timely reporting of results.

- Each AUCC institution will ensure all Rapid Ag COVID-19 test results are expeditiously reported to the AUCC data analyst who will help to monitor COVID

positivity rates among AUCC schools and assist the AUCC epidemiologist with establishing and revising the testing cadence.

- The AUCC data analyst will manage confidential data stored in a variety of file formats, prepare descriptive analyses and reports, calculate frequencies and rates, and manage AUCC dashboards and dashboards for each campus.
- The AUCC epidemiologist will monitor and track the Rapid Ag- COVID-19 test results through a shared spreadsheet updated daily with data supplied by the institutions. The AUCC data analyst will update the dashboard weekly
- The AUCC epidemiologist will use relevant data to guide AUCC testing strategies, safety protocol modifications, and relevant interventions to mitigate the COVID-19 spread.
- The AUCC will not have access to employee personally identifiable information (PII). Data related to positivity amongst AUCC employees will be reported to the AUCC data analyst and epidemiologist in aggregate.

Visitors and Vendors

Visitors, are those who are not active members of an AUCC institution's faculty, staff, or student populations, as defined by the institution's human resources department. Vendors provide products and/or services to the institution and are not formally considered visitors.

- Visitors and vendors are required to always wear a face mask and physical distance while on campuses.
- Visitors and vendors are required to have their temperatures taken and answer questions (supplied by the epidemiologist) regarding their exposure to COVID-19 before provided access to AUC campuses.
- Visitors and vendors are prohibited from being on campus if they have tested positive for COVID-19 within the past two weeks, are exhibiting signs or symptoms of illness of COVID-19, or were in close contact to someone confirmed to have COVID-19
- Depending on their relationship to the institution including the extent of time they spend on campus and the type and duration of engagement with institution employees and students, some vendors may be required to participate in the testing protocols herein described (and if no mandated regular testing regime is mandated by their employer).

Initial Testing and Frequency Model (a/o December 3, 2020)

COVID-19 Student Testing Frequency				
Where will you live in the Spring	How will you attend classes	How often will you be tested	How often do you check your symptoms	Type of Test
University housing	In person and/or remotely	Twice a week	Daily	Combo Rapid Ag and/or PCR
University housing Athletics	In person and/or remotely	Three times a week (per NCAA)	Daily	Combo Rapid Ag and/or PCR
Off campus	In person on campus more than once a week	Once every day 7 days	Daily	Combo Rapid Ag and/or PCR
Off campus	In person no more than once a week	Once every day 7-10 days??	Daily	Combo Rapid Ag and/or PCR
Off campus	Remotely	No test required	Not required	Not required

COVID-19 Faculty, Staff, and Vendors Testing Frequency			
How often will you be on campus	How often will you be tested	How often do you check your symptoms	Type of Test
In person on campus more than once a week	Once every 7 days	Daily	Combo Rapid Ag and/or PCR
In person no more than once a week	Once every 7-10 days	Daily	Combo Rapid Ag and/or PCR
Remotely	No test required	Not required	Not required

***Note: Any student or employee who seeks to be on campus for any reason would need to be compliant with testing and symptom tracking**

Student Medical Care Model (a/o December 3, 2020)

AUCC Student Health and Wellness Medical Care		
Category	MSM Staff/Responsibilities	AUCC Staff/Responsibilities
Medical Team: Onsite	<ul style="list-style-type: none"> ○ SHWC MD, NP, Nurse 	<ul style="list-style-type: none"> ○ Campus Health Services NP and/or Nurse and/or MA as available
Medical Services*	<ul style="list-style-type: none"> ○ Consults (8am-5pm M-F); telehealth visits (MD/NP); symptomatic exam/testing at SHWC ○ Select days Extended hours clinic until 8 pm (TBA) and Saturday 8am-1pm 	<ul style="list-style-type: none"> ○ Daily, in-person health checks of each student in isolation (may decrease frequency after first 5-7 days, if medically appropriate); ○ Q2-3 days in-person health checks of each student in quarantine
Medical Clearance	<ul style="list-style-type: none"> ○ Determines whether student may leave isolation/quarantine. ○ Granted based on assessment of clinical status of student 	<ul style="list-style-type: none"> ○ Provide SHWC medical team with clinical updates on each student so SHWC may determine if student is medically cleared to leave isolation/quarantine
On-Call Medical Services	<ul style="list-style-type: none"> ○ After-Hours, weekends, ○ 24/7 Answering Services available to students & AUCC Health Services medical staff 	N/A
Behavioral Health Services Team: Onsite	<ul style="list-style-type: none"> ○ LCSWs, Psychiatrist 	<ul style="list-style-type: none"> ○ Campus Counseling Services: Psychologists

***Note: Any student or employee who seeks to be on campus for any reason would need to be compliant with testing and symptom tracking**

Student Isolation Model (a/o December 3, 2020)

AUCC Student Health and Wellness Isolation Care
<ul style="list-style-type: none">○ Initial telehealth visits by SHWC team for students in isolation○ (Recommend AUC Health Services team provide students with COVID-19 care package if needed)
<ul style="list-style-type: none">○ Follow-Up by AUC Health Services team at least daily or more frequently if needed, via in-person, phone, telehealth visits.○ SHWC available to provide Medical Services*<ul style="list-style-type: none">○ In-person visits as appropriate in SHWC's negative pressure room (following communication between AUC Health Services and SHWC team);
<ul style="list-style-type: none">○ AUC Health Services team performs on-site, in-person wellness checks for students as needed for example, if no communication from student in a few days and/or student requires additional items in care package like antipyretics, etc.)
<ul style="list-style-type: none">○ At least once weekly meetings with AUC Health Services team to update SHWC team on each student's status; daily updates as appropriate
<ul style="list-style-type: none">○ On-Call/After-hours*: SHWC After-hours answering services available to students; MSM Medical Provider available to AUC Health Services team for consults
<ul style="list-style-type: none">○ Medical Clearance by SHWC
<ul style="list-style-type: none">○ Emergency Care: 911

Student Quarantine Model (a/o December 3, 2020)

AUCC Student Health and Wellness Quarantine Care
<ul style="list-style-type: none">○ Initial phone/email communication by AUC Health Services team for students in quarantine○ (Recommend AUC Health Services team provide student with COVID-19 care package if needed)
<ul style="list-style-type: none">○ Follow-Up by AUC Health Services team at least 2-3 days in person or more frequently if needed; Daily phone/telehealth visits in between in-person visits○ In-person visits as appropriate in SHWC's negative pressure room (following communication btw/ AUC Health Services and SHWC team);
<ul style="list-style-type: none">○ AUC Health Services team performs on-site, in-person wellness checks for students as needed○ (if no communication from student in a few days and/or student requires additional items in care package like antipyretics, etc.)
<ul style="list-style-type: none">○ At least once weekly meetings with AUC Health Services team to update SHWC team on each student's clinical status; more frequently as appropriate
<ul style="list-style-type: none">○ On-Call/After-Hours*: SHWC After-hours answering services available to students; MSM SHWC provider available to AUC Health Services team
<ul style="list-style-type: none">○ Emergency Care: 911

Student Behavior Health Model (a/o December 3, 2020)

AUCC Student Health and Wellness Behavior Health Isolation/Quarantine Care
Recommend assessment for anxiety/depression by AUC Health Services team during follow-up health checks as appropriate
Referral to campus Counseling Services for tele-behavioral health visits <ul style="list-style-type: none">○ Campus Counseling Services team may refer student to SHWC's Behavioral Health Services for tele-behavioral health visits if long wait times or referring to psychiatry*
Recommend AUC Health Services perform in-person wellness checks if no communication by student in a few days or other concerns raised about mental health.
At least once weekly communication between SHWC Behavioral Health Services team and AUC Counseling Services team to share updates on referred students' mental health and medical status; more frequently as appropriate
After-hours: AUC Campus Counseling Services Protocol <ul style="list-style-type: none">○ On-Call: SHWC Behavioral Health Services team available to AUC Counseling Services team for consults if established relationship exists between student and SHWC Behavioral Health Services
<ul style="list-style-type: none">○ Emergency Care: 911